



An Open Letter to Our Customers

In light of public concerns regarding COVID-19, First State Bank of Uvalde would like to assure our customers that your Bank is aware and has proactively taken steps to ensure you continued banking services and safe access to funds.

The Bank's response is to continue normal operations, however in a preventive effort to protect our customers and employees, lobby transactions will only be available by appointment. We ask that customers please utilize the electronic delivery channels and the drive up facilities to help minimize lobby exposure. Along with the electronic banking channels the bank has extended drive up hours and expanded phone services during business hours. Our 24 hour phone bank can be accessed at 830-278-4400, along with our 13 area ATMs.

Over the last few years we have invested in electronic banking channels to allow our customers to do their banking off-site from home or at work. We welcome customers who are not familiar with these products or who are interested in signing up for them to please call for a bank appointment if needed or contact our customer service personnel at **830-278-6231, extension 5025.**

These electronic products in part; allow customers, from their cell phone or home computer to not only monitor account activity but remotely deposit checks, send payments and utilize the ATM machines to obtain cash without coming into a banking center.

Please visit our website, www.fsbuvalde.com, for a list of our ATM locations, banking centers and banking hours for your convenience.

“We encourage everyone to continue to monitor information from medical officials and the Centers for Disease Control. We want First State Bank customers to know we are conscious of this situation, prepared and continue to respond appropriately. We want all to know we will continue to do everything to ensure safe access to monies and to meet all the other banking needs and services our customers may require. Since 1907, First State Bank of Uvalde has continued to meet every challenge. Our Bank remains Strong, Sound and Secure for well over a century. We have full faith in our governmental agencies as well as the numerous civilian health professionals that are putting all efforts forth in protecting our Nation's health. We firmly believe working together as a United Country and through all our local communities that we can overcome all things and be stronger,” said Bank President and CEO Chad D. Stary.

